

Empathy Interview Tool

In groups of two, choose a recorder/interviewer and a subject. You will have 5 minutes to perform your role before you switch.

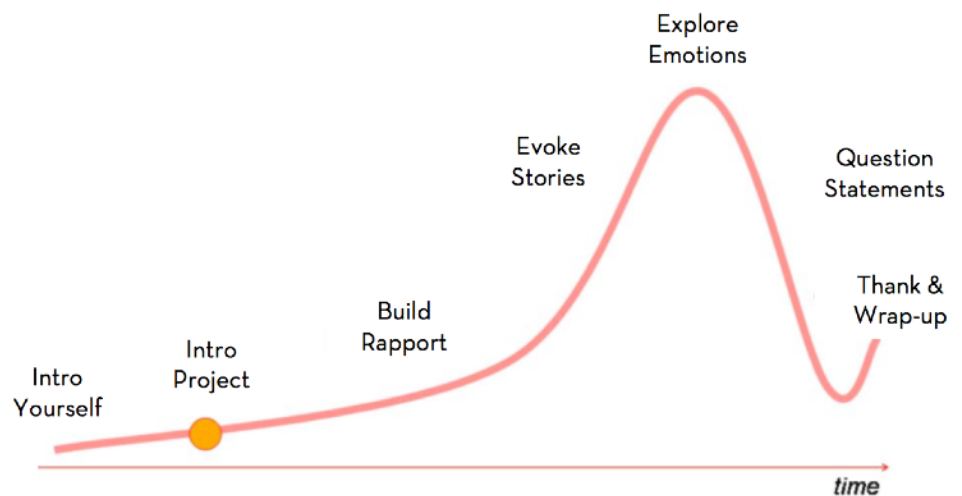
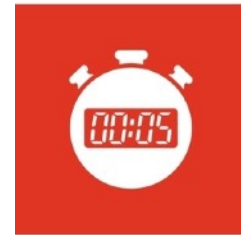
Interviewer/Recorder:

- encourage stories
- ask why
- avoid leading to an answer (be neutral)
- ask open-ended questions
- don't be afraid of silence
- take notes on as much as you can
- include important quotes
- document keywords and body language
- record the questions asked
- follow-up questions?



Subject:

- answer the questions as honestly as possible
- elaborate



Possible Questions:

- Tell me a bit about yourself.
- What does your context involve?
- What have you done so far to define yourself as a leader?
- In what ways would you like to grow as a leader?
- From whom do you get inspiration?
- What, if anything, do you hope to implement or change?
- Why do you think this is important?
- Do you have any community partners or experts that you're thinking about involving?
- Who would you like to support your work?

Interview Notes (for the recorder):

Record answers, quotes, follow up questions, observations...

Synthesis:

Following the interviews, pull out the key information about your subject and draft a caption to describe your interviewee.